The Real Story of the Cafeteria Closing

The HUB cafeteria primarily serves lunch to the staff and commuters of Illinois Tech. While disruptions in service may occur, the cafeteria’s closure on the 15th and 16th of October was anything but routine.

Reasons for the closure, given via mass email, stated that equipment repairs warranted the temporary closure of the HUB cafeteria. However, a green sign hung on the northern wall of the cafeteria began telling another story. Issued by the Chicago Department of Health, on Friday, October 12th, the sign announced that the cafeteria’s licensure has been suspended.

While closures are not uncommon because standards for the Department of Health are high, further inquiries were made. In between the two days, interviews were conducted on workers at Sodexo, the company that is in charge of food operations for the HUB Cafeteria.

Debra, one of the Sodexo cooks, on Wednesday at lunchtime, was asked why the cafeteria was closed. She responded by saying, “From what I heard, the dishwasher machine was broken. So we had no clean dishes, and no clean dishes means we can’t open. Plus the coke machine was broken also, and it gave us some time to repair the machines.”

While Debra’s story seemed to be true as it confirmed the mass-email sent out on Monday, facts began to become muddled as more information came to light. An email was received from the Chicago Department of Health stating the real reason for the closure of the HUB cafeteria, included below is a transcript.

Abraham, the Sodexo manager, was asked what caused the shutdown of the cafeteria. While information regarding the rodent infestation was readily available, the same story sent via mass-email was used. Abraham told TechNews that, “The dishwasher was down, and there was some cleaning up to do.” TechNews, then again asked if there anything else that caused the shutdown. Again, the manager replied no.

Seeking clarification from a higher source, an interview Keith Pitzer was arranged. Keith Pitzer is head of operations for Sodexo on the Illinois Tech campus. Please see HUB CAFETERIA, Page 3
Rock Climbing: Popular Event

N. B. Haque
News Writer

On Thursday and Friday the 11th and 12th of October, McCormick Student Village was partially obscured by a huge, rock-like device. This large device had four separate climbers attempting to make it to the top and claim their victory as a climber upon Everest.

Signs boasting, "Rock Climbing Contest," were posted around campus anticipating this event. Over these two days, overconfident climbers and everyone else could show what they could do, and how quickly they could do it.

"Hold on! Don't let go!!" a student yelled down in a dramatic "Cliffhanger" emulation while being held up by the safety harness provided.

Testosterone likes rocks. An air of excitement was in the air, awesome change to the normal routine of studying, eating, and sleeping of Illinois Tech students.

The overwhelming majority of climbers were in fact, male. Only a few women tried out their climbing skills and performed quite well.

So, what was it all about? The main directive was to ascend the rock on either face in the least amount of time, push a signal button, and descend even more rapidly. On Friday afternoon, best times were already set and even people with personal best times of fifty seconds were far away from victory.

The Rock Climbing Club sponsored this event as a promotional event. Well, aside from the occasional, disappointed mourning about the wrong kind of shoes or complete lack thereof, the event was well-received by the crowds gathering around the rock to watch.
TechNews again sought clarification over the issue of the HUB cafeteria closure. Paul Torzino, the manager of the HUB, also joined Mr. Pitner for the interview. The following is an excerpt from the interview:

Ankit Mehta, News Editor: Why was it closed for two days? What happened? Keith Pitner: The department came in as a routine check-up. They walked up to the dishwasher. This machine we have here has to maintain a certain wash temperature, rinse temperature, and a final rinse temperature. What happened was that the final rinse temp wasn't getting up to the point where it was supposed to be. It was supposed to be at around 180 degrees; it was only getting up to 150-160 degrees. Now a lot of people don't think that this is a big deal, but it is a big deal, because the chemicals we use need the heat for sanitization, and they also noticed that we had some paint chipping from the ceiling, and the drain of a sink was clogged up... Until they are fixed, they don't want you to reopen... We did a steam shutdown, so we can flush out all the lines and flush out all the pipes so we can get steam pressure back up to where we needed it to be... Finally figuring it out, they came back on Monday, we said we had everything fixed, but if [dishwashing machine] still wasn't reaching the temps. We found out on Monday afternoon that we had to take it [cafeteria] down on Tuesday.

News Editor: So you got everything else fixed? Keith Pitner: The minor stuff, the small holes in the wall, the paint chippings of the ceiling.

News Editor: So it's just the machinery and the minor stuff right? And nothing else? Keith Pitner: They checked a few thermometers, we had to replace a few thermometers. We had to seal up a hole in our wall, like in the kitchen area. We have a stove in front and they wanted that to be fixed. You know what, there was one employee who was not wearing a hair net.

New Editor: Will there be any follow-ups? Keith Pitner: Well my guess is that they will be back in about 30 days.

News Editor: I have noticed these signs up now about fresh food and about washing your hand. Keith Pitner: Oh that was another thing, that we didn't have signs up regarding advisory signs, like, "meat should be cook up to a certain temp" and "all employees must wash their hands." You know there were students that came by asking why it was closed. I walked them through, and told them these were the issues and I showed them... I rather have them see what the real issues are, rather than all these rumors starting to fly around that we serve food with whatever. But they got to see it first hand.

While more information was given beyond normal equipment maintenance, including minor health code violations, no mention was made regarding the rodent and insect infestation mentioned in the Chicago Department of Health report. An email was received from the Chicago Department of Health stating the real reason for the closure of the HUB cafeteria, included below is a transcript.

The Chicago Department of Public Health received your request for information on the closing of the IIT cafeteria in Herman Hall at 3241 South Federal in Chicago. The cafeteria was closed because of health code violations: rodent infestation and sanitation. To reopen, the establishment must provide a certified manager city certificate, pest control receipt, and a typed cleaning schedule must be brought to 2133 West Harrison where a reinspection will be issued. Abraham, the Sodexo manager, was Meeting requirements set by the Chicago Department of Health, the HUB's cafeteria reopened Wednesday, October 17th at 11:00am.

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Department of Health: rodents, roaches in HUB cafeteria

BOLZAR LAZZU
News Writer

To the surprise of many, the cafeteria in the Hermann Union Building was closed off last Monday and Tuesday. While the HUD and Sodexo-Marriott staff cited maintenance issues in an email sent out by Keith Pitner, Manager of Campus Dining Services, the Chicago Department of Public Health (CDPH) has reports indicating a number of more serious problems.

The CDPH documents referred to below, which include much more detail than this article, can be obtained by contacting TechNews.

According to those documents, the CDPH inspected the cafeteria in the afternoon on Friday, October 12. The inspection, uniform for food service establishments in the Chicago area, reveals a variety of violations: critical violations, each carrying a fine of $500, serious violations, each with a fine of $250, and minor violations, also resulting in a fine of $250. The HUB cafeteria was cited for the following violations:

Critical violations:
- Improper temperature of sanitizing solution (dishwasher temperature)
- No soap/sponge in hand wash basins in food preparation area
- Clear evidence of rodent and insect infestation

Serious violations:
- No manager or city certificate on premises
- Improper storage of toxic items

Minor violations:
- Improper design, construction, maintenance of surfaces
- Improper cleaning of food and non-food contact equipment
- Unclean, improperly maintained ground/equipment floors
- Cracks on walls
- Inadequate lighting
- Inadequate maintenance of plumbing
- Lack of hair restraint on employees serving food
- Inadequate food heating temperatures

One of the most notable violations is the evidence and presence of rodents, namely mice, and roaches. The CDPH document notes "numerous rodent droppings ... within a bag of bread crumbs." It goes on to mention "... 4 decayed mice were found in the dumbarawater area. 1 dead mouse was found under the soda machine on the first floor." In addition to the mice, "numerous live roaches were found under the pantry kitchen work station, inside of an electrical box next to the deep fryer." When asked, Sodexo manager Keith Pitner failed to mention any rodent or insect infestation in the cafeteria.

The dishwasher temperatures, monitored from September 11 through October 13, are not above 120°F, while 180°F is required for proper cleanliness of dishes and equipment. For one hour after the inspection began, from 12:30pm to 1:30pm on October 12, no manager was present on the premises. That hour is very close to the lunch period when the cafeteria is the busiest.

The CDPH found a can of roach spray in the food preparation area. The ice machine interior had a bacterial buildup. Floors were full of rodent droppings, mainly behind storage and equipment. Freezer floors were built up excessively with ice. The women's bathroom in the basement of the HUB was found to have inadequate lighting. A two-compartment sink had leaks on one side.

In regard of these violations, the CDPH suspended the operating license of the HUB cafeteria effective October 12 and the inspection in the afternoon of October 12. In order to receive back their license to operate, the cafeteria had to provide three items: a typed/written sanitation program (cleaning schedule), a current pest control report, and a typed/written pest control plan.

Upon providing all the required documents on October 13, permission to reopen was granted on October 16th, beginning Wednesday, October 17, the cafeteria had been reopened.

During the extermination procedure of rodent, the pest control company, C&C Pest Control, trapped four mice, as they said in a letter to Paul Terrino, Director of Student Activities. In that same letter, a number of steps necessary to the HUB of rodents are outlined, such as repairs to an air vent, inspecting door sweeps, sealing exterior pipe openings, reducing clutter, proper sanitation, and trapping rodents. It also includes filling a 'T-trap' in a drain to prevent cockroaches that come through it into the cafeteria.

Some of these repairs and the problems described in the license suspension report of the cafeteria, have been addressed, according to a letter written by Terrino. Holes have been patched and covered, the hole in the sink has been fixed to ensure proper amount of steam to the dishwasher machine.

While the cafeteria has supplied the minimum documentation necessary for reopening, it should be noted that they are still classified as a "high risk" food establishment, due to the complex preparation of foods according to the CDPH. Sometime in about six months another inspection will take place—before then, if anyone has any legitimate and serious concerns about the cafeteria, they can contact the CDPH; and inspectors will dispatch immediately to investigate. TechNews can supply the contact information if desired.

According the CDPH documents reviewed, an administrative hearing is scheduled for December 6, 2000, at 400 W. Superior St., Room 107, Chicago, Illinois. Perhaps even more serious than the violations themselves is the concern that amid all the documentation available to the public citing the violations of the Public Health Code, the HUB and Sodexo-Marriott, when asked directly as to the cause of the cafeteria closing, declined to mention most of the health-related problems in their establishment. It raises questions about the commitment of the Sodexo-Marriott staff to open new communication between them and the Illinois Tech community.

To see a copy of CDPH and related documents, including these materials provided to the CDPH by the cafeteria, such as a pest control receipt, please contact TechNews. A copy of the information above was gathered from these documents. To obtain a copy, be prepared to make a photocopy of the page collection of documents.

Some of the violations cited by the Chicago Department of Health inspector:

"Numerous rodent droppings were noted within a bag of bread crumbs and throughout the entire food prep area."

"4 decayed mice were found in the basement dumbarawater area."

"One dead mouse was found underneath soda machine on first floor."

"Numerous live roaches were found under pantry kitchen workstation."

"Ice machine interior has bacterial buildup, clean rinse and sanitize."

License suspension notification
Concealing the wash from public spaces

An excise in public relations, economics and deception

Steven Honig
Editor in Chief

The Chicago Board of Health closed the HUB cafeteria early last week. An email notification was sent out that morning notifying patrons of the closure — a consideration of convenience. In this email, the manager indicated that the cafeteria was closed for maintenance repairs.

Despite further inquiries from students, faculty and the newspaper, the cafeteria maintained that the cafeteria was closed for repairs. Although the cafeteria did not lie by withholding information, they did conspire to deceive.

They used every means to convince the public that their dishwasher was in dire need of repair, and was the cause of the temporary closing. A reason that they knew was incorrect. The cafeteria received a written statement of infractions ranging from rodent infestation to lack of sanitization; infractions that needed to be corrected before their license was to be reinstated.

Public relations have become synonymous with a company’s failure to acknowledge wrongdoing. Managers are fearful of tarnishing their company’s public image. These managers held their company’s infallible image sacred; a chimera they will chase in vain.

The cafeteria withheld information from the IIT community in order protect their public image. They claimed the cafeteria was closed for maintenance repairs. The large, green Chicago Board of Health sign suggested otherwise. By withholding information, the cafeteria management created an environment that allowed rumors to abound. The resulting rumors undermined any public image benefits they could have claimed from withholding information.

A company’s public image also affects a company’s short-term and long-term economics. Since the cafeteria is in contract catering for the university, the company’s short-term welfare will not be adversely affected. Although fewer patrons would visit the cafeteria if all information were disclosed, the HUB cafeteria still stands as the only major dining establishment for faculty and professors. Any short-term effects would certainly be nullified by such a monopoly.

The only real concern then, is the long-term economic effects. However, such incidents fade away from the public eye. Public perception, then, would not become a major factor in contract negotiations. Although such incidents are important in contract negotiations, they are important to high-level administrators. That should have already been informed of the true causes of this situation. Withholding information from the public will not affect the cafeteria’s long-term economics either.

As a private business, dining services does have a right to privacy. They have a proprietary right not to "hang out their wash." In fact, managers have an obligation not to do so. Managers can claim this right until public disclosure will prevent serious harm and can do so without serious harm to themselves.

Public disclosure does not cause serious harm to the cafeteria in this case; it prevents serious harm.

Employees will deceive customers; they will deceive their supervisors; they will deceive themselves.

Managers hold a decision-making role within an organization. With such authority comes responsibility. They have a responsibility to choose an avenue that will maximize profits and benefit, while minimizing costs and risks. They must do this even if the alternative is not convenient or goes against company norms.

Earlier this year, cafeteria management proclaimed communication was imperative to ensuring quality service to the dining community. Communication ensures customer needs are met, and worries are considered. However, communication must flow freely and go in both directions. If we are to freely communicate with management, they must also communicate freely with us.

The management’s lack of communication precludes any meaningful feedback. Customer feedback is essential to the prevention of future harm. The management’s deception also produces an implicit company policy of deception. Employees will deceive customers; they will deceive their supervisors; they will deceive themselves. This pervasive deception from the bottom-up will result in future, more serious problems.

Public disclosure encourages meaningful customer and employee feedback. Feedback is essential to preventing future harm.

Consumer confidence is at the heart of a company’s public image. All patrons have an implicit confidence that food preparation is sanitary and safe. They also trust that they will be notified when this is not the case. However, deception undermines this consumer confidence.

In this case, rodent infestation of sanitation concerns forced the cafeteria to close. If a more serious incident occurs in the future, perhaps one that jeopardizes the lives of customers, can we trust cafeteria management to act differently? The management’s current actions lead us to believe that such deception is routine, and therefore, that such incidents are routine.

IIT holds its constituents to high standards of integrity. Although the cafeteria is a private business, it should observe our community’s ethical standards. And they should not break this standard unless it allows them to substantially benefit. However, in this case, they are at a business disadvantage. Therefore, they, too, should have adhered to our ethical standards. In fact, all IIT staff and administration should be held accountable to those same standards.
During the morning of October 15, 2001, I ran to the HUB computer lab to print out your lab report, but are told that you must register with CNS first. What’s going on?

Well, if you, as many other Illinois Tech students don’t know yet, the printing policy has been changed from being free to seven cents a page (with the first 100 pages free) for black and white printers and 30 cents per page for the color laser printers.

Why? Michael Hites, the Chief Technology Officer, provides the reasons.

Laser printing has been free on the IIT Main Campus since he began working at IIT in 1996. What caused this sudden change in policy? From June 2001 to September 2001 the consumption of paper and toner cartridges doubled, and it doubled again from September to October making it four times as great as the consumption in Spring 2001.

During the first two weeks of October, 400,000 pages were printed. At that rate, it would be 8 million pages total for the entire academic year, twice that of last year’s total. Furthermore, about $29,000 were spent during the first two weeks of October just on toner cartridges. The new policy was originally planned to be in effect October 22nd. However, the heavy printing in the first two weeks of October caused to move a week earlier.

“The fixed budget for printing supplies is approximately $40,000-$45,000 per year,” said Michael Hites.

For the first time, during the first four months of this academic year (of which the first three months were the summer months June, July, and August), $23,500 had already been spent, that’s a little over than half the budget.

If CNS continued to provide free printing for the rest of the school year, the total cost could easily exceed $75,000. The more money CNS spends on printing supplies, the less it spends on new software and new computers.

“But, I only print out my lab reports!” Many students feel the printing charges are unfair. Unfortunately, it’s not all the students that are contributing to this drastic increase in the printing rate.

It’s the 20%, give or take a few, who are consuming most of the resources for recreational purposes, and the rest 80%, who print for educational purposes only, are being penalized.

“I like providing free print-

During the first two weeks of October, 400,000 pages were printed. At that rate, it would be 8 million pages total for the entire academic year.

ter for their first 100 pages at the CNS main office in room 007 of Stuart Building.

Those who made an initial purchase of $10 or more during the week of October 15-19 received an additional 100 pages. Also, during this week, the CNS main office was open from 7AM to Midnight. Every time students want to print, they are required to log in with their assigned usernames and passwords.

Before CNS began charging for printing costs, it had added about 50 extra hours per week across all campus computer labs as a result of the high demand for computer access. Now, Residence hall labs are open on weekends and the Stuart building lab hours have been extended to Midnight on weekends.

“Printing has gone down 90% during the first two days of this new policy,” added Hites. Other universities in Illinois have been following a similar printing policy for years. UIC charges its students ten cents per page with 150 pages free each semester whereas DePaul University charges its students ten cents per page with 600 pages free each quarter.

The University of Chicago Library charges ten cents per black and white page and 50 cents for color with no free prints. Moreover, the University of Illinois at Urbana-Champaign charges eight cents per page with no free prints.

“In the future, and if we can remain on budget for the year, CNS plans to increase the number of free prints and possibly reduce the cost,” concluded Michael Hites.
Amateur night is every night Illinois Tech

CNS decision over printing highlights some of the many glaring things wrong with Illinois Tech

KELLY CHIU
Commentary Editor

A mateur night has returned to Illinois Tech. Instead of being held at the bag on Thursday nights, Amateur night is now year round, and instead of questioning the judgment of those on stage making asses of themselves, we now question the credibility of the university's leadership.

As returning students know, and incoming freshmen are beginning to realize, things work differently at Illinois Tech. Recent changes now allow for the term "profound idiotic" to be used instead.

Recent changes to the parking system at Illinois Tech have caused major aggerration for students with vehicles. Construction on the McCormick Tribune Student Center is progressing, removing the former spots found in the cage. In addition, many formerly free spots along State Street have been eliminated when State Street was narrowed. While new lots have been added on the back end of the dorms and in front of the Main Building, a deficit in the total number of spots is evident for anybody looking for a spot.

While spots have been removed, the hassle involved with getting a parking permit at the Main Building, a decision was made to combine the parking office with the one-card office. While this looks good in practice, anybody subjected to two weeks worth of lines for a permit that doesn't guarantee a parking space would say otherwise.

People waiting will remember the long, slow lines. While slow lines may be tolerated, the situation was not helped by the way the office was run. Combining the lines for one card and parking permits led to many unnecessary delays. However, major delays were caused by the amateur method in which the One-card and Parking office was run.

Students are usually free during lunch, yet instead of having two rotating shifts, allowing the office to run through lunch, only one shift was furnished. As a result many students were left with the awful decision of whether to skip class or lose their place in line.

Hopefully next year some foresight and planning will be applied to reduce the amount of waiting and frustration. However, the administrators at Illinois Tech are not finished making trouble on campus.

While people were getting used to the lack of parking on campus, CNS's concerns about paper waste are valid, but their solution is unfair at best and idiotic at worst.

CNS's concerns about paper waste are valid, but their solution is unfair at best and idiotic at worst.

A university runs on paper. Paper printouts, paper memos, paper homework.

CNS and the administration must realize that they cannot have it both ways. You cannot create policies increasing paper volumes, while expecting students to pay for their policies. CNS and the Administration must also realize that they cannot have it both ways. You cannot create policies increasing paper volumes, while expecting students to pay for their policies.

CNS's concerns about paper waste are valid, but their solution is unfair at best and idiotic at worst. CNS's concerns about paper waste are valid, but their solution is unfair at best and idiotic at worst.

Finally, some of CNS's own policies exacerbate, rather than aid the problem. Anybody using a CNS lab knows the annoying header sheet denoting the workstation that's summarily tossed in the wastebasket. Did CNS even consider what percentage of the 20,000 sheets of paper used are these worthless header sheets?

Printing out even one sheet will result in the waste of another sheet of paper so students know which workstation they've used. Idiotic.

Here is what CNS should have done: they should have explicitly warned us that we were using too much paper. They also should have removed those stupid header sheets. Finally CNS should have waited until next semester to implement these changes, not half way through a semester, but soon enough to capitalize on the finals printing rush.

Here is what the administrators should have done: they should have reexamined the digitalization policy of the university to see whether it really was reducing paper waste.

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Alcohol and drugs on Illinois campuses

Counselling and Health Services
Submission to TechNews

National Collegiate Alcohol Awareness Week is the week of October 29 through November 2. The week will be filled with numerous activities, some of which include: alcohol jeopardy, a showing of the movie Animal House, and a mocktail party featuring non-alcoholic drinks from the Latino culture. Watch for posters and flyers that will describe all the events of the week.

IIT students — stand up and be counted in the majority. The "Illinois Core Baseline 2000 Project," also known as CORE, has done research on alcohol and other drug use on college campuses across the country. CORE's research findings have disputed many of the preconceived notions that the majority of college students drink to excess.

Here are some highlights from CORE's research:

1. Seventeen percent of the students said they did not use alcohol at all; 18% said they used it once to six times per year; 45% said they used it once a month to once a week; and 22% said they used it three times a week to once a day.

2. Among this last group, considered "heavy drinkers," there were twice as many males as females. Among the "infrequent users" (once to six times a year) the situation was reversed — about twice as many females as males. The other two groups were basically equivalent.

3. Thirty-nine percent of those surveyed said they generally consumed no alcohol more than once a week. About 12% reported having one drink a week; 30% reported 2 to 9 drinks a week; and 28% reported 10 or more drinks a week. The biggest discrepancy involved the latter category again: among those heaviest drinkers, three out of four were males and only one out of four were females.

4. The consequences of using alcohol and other drugs are the concern that prompted the survey. Reporting on the past year, half the students said they had wanted to take part; 20% said they had not made an effort; and 28% said they had done something under the influence that they later regretted. Fifty-two percent of students said that other students' drinking interferes with their daily life, including such things as disrupting their studying, their living environment, and sense of safety on campus.

5. Harassment and violence are especially serious consequences of alcohol and drug use. Students were asked if they had experienced any of six types of such trouble, and if so, whether they had consumed substances shortly before. In the survey, it appears clear that a large percentage of these incidents occur in the context of drinking and using drugs. Most striking is the report that 74% of incidents of forced sexual touching involved 70% of forced sexual intercourse occurred under these circumstances. A majority of threats of physical violence (53%) and actual physical violence (64%) also occurred with alcohol and drugs. Forty-five percent of theft involving threatened or actual physical violence and 16% of ethnic or racial harassment occur under these conditions.

These data are both reassuring and alarming. They are reassuring because they suggest that the majority of students drink, at most, in moderation. However, there are also significant effects of drinking and drug use that reduce the quality of life for the individual and those around him or her. The increased risk for harassment and violence when alcohol and drugs are consumed is a major threat to the safety and well-being of a campus community.

What can you do if you are concerned about substance use in a student organization, by a friend or acquaintance, or by yourself?

With a student organization — especially if you are a member, you can talk to individuals in the organization about what you see happening. Ask them to talk to the leadership of the organization. Ask to call a special meeting to discuss the use of substances, organizational goals, and policies. Talk to advisors for the organization.

With a friend or acquaintance — find a quiet and private place to talk. Be supportive. Tell your friend what you observe when he or she drinks, how he or she acts and how others react. Talk about specific situations, especially any recent ones. Give your friend a chance to talk and be open about what subjects come up. Don't get into an argument if he or she disagrees with you about the substance use. Express your concern and desire to help. Offer to talk again later if he or she wants to... do not let them drink and drive... give referral information for the Counseling and Health Service or other offices on campus that assist students.

For yourself — be honest with yourself... think about when and where you use substances and why you use them... ask a friend how you act when drinking... ask about how alcohol has been used in your family and the effects... ask yourself if you have ever been teased, teased about your social relationships and how much alcohol plays a part... ask yourself if you depend on alcohol or drugs to relax, socialize, or deal with uncomfortable feelings... if you have any questions or concerns about your use of substances, call the Counseling and Health Service to see a counselor, psychologist, or nurse practitioner to get information and talk over any concerns.

The Counseling and Health Service at IIT serves all students and is open Monday through Friday, from 9:00 a.m. to 5:00 p.m. Please call 808-7100 or stop by on the first floor of East Hall for information or to schedule an initial appointment.
Man vs. Machine, would you like water with coffee?

NICHOLAS WILLIAMS
TechNews Columnist

It's a proven fact that the one thing that irritates a person beyond reason is a machine that does not do its function. Of course, the human will respond with force, threats or any other irrational means at its disposal. (This is actually quite logical. A simple machine, say a Tamagotchi, can always out rationalize a human. We can always mess up its logical circuits, for example, an nice bowl of soup.) So let's pit man against machine and see who is destined to rule the planet.

Case #1: ATM Machine Vs. Old Man. ATM's move: takes card. Man then proceeds to type in pin. ATM decides to counter this by doing absolutely nothing. The old man frowns. ATM will do nothing. Frown. Nothing. To avoid a stalemate, the old man extracts his pin. The ATM takes a brief moment to admit the man's persistence. Then it brings up a message saying something in complete gibberish. The man frowns and punches each key fifty times. Finally, the ATM transfers all of his account into Bill Gates' personal account. (It's true, he's one of them!) The old man gets a heart attack and falls down.

Case #2: Coffee Machine Vs. Ticked Man. Coffee machine's program: 1) Take money. 2) Drop Cup. 3) Pour in Water. 4) Consume Coffee. 5) Display: Enjoy Your Coffee. 6) Laugh internally. Ticked Man seeing this, decides his best move is to punch the machine. HARD. Man breaks a bone in his knuckle that he now has ever heard of. Man then proceeds to curse very loudly. Unfortunately, it has no effect on the machine. It does get him arrested for disturbing the peace.

Case #3: Vexed RA Vs. Microwave. The RA, for no apparent reason, decides to microwave a sliced carrot in the microwave. The microwave has other thoughts, however. It causes the carrots to smoke, and then, light on fire. (This can actually happen, by the way. So careful with those carrots.) It then alerts its buddy, the smoke detector, to buzz like hell. The result: the RA tosses the microwave out of the window, and gets in major trouble.

Case #4: Victor: Microwave through self sacrifice.

Case #5: Woman Vs. Computer. The woman turns on the computer and gets a blue screen with white text. She shrugs and walks away. The computer forms itself in depression.

Case #6: Woman: Computer.

Final Case: Cat Vs. Tamagotchi. Tamagotchi goes food, and grabs the humans attention more than the poor cat, who goes around meowing for food. Forgotten conclusion? Wrong, the cat eats the tamagotchi.

Final Case: Victor: Four legged fury: The cat.

Conclusion: As we can see, the war between machine and humans is going on in the background. We are currently losing the battle, but we might still have hope. Just be nice to women and cats.

You can reach Nick at willinc@umich.edu
Top Ten Signs its Halloween at IIIT

1. Nobody asks questions, when every dish served in the cafeteria is topped with a layer of tootsie rolls.
2. You get extra homework because somebody pegged your calculus teacher with snickers bar.
3. All the CS majors promise to send you postcards with pictures of candy to the little kids who come by their door asking for candy.
4. The architecture majors pull overnights in Crown while stressing over whether or not their pumpkin carvings are good enough.
5. Many school clubs, being stressed for money, prepare to hold candy sales the day after Halloween.
6. Some moron gets egged for handing out ASCIT candy.
7. You think it’s great that the cafeteria got into the spirit of Halloween by delivering their cafeteria with rats...but then you realize that they aren’t decorations...and those aren’t really rats.
8. An unlucky student who dressed up as a Pokemon character is found severely beaten and unconscious in a ditch.
9. Another unlucky student who gave out that he had sugar-free candy crap is found severely beaten and unconscious in a ditch (right beside the Pokemon guy).
10. All the concerned mothers dress their kids as cops (costumes complete with bullet proof vests) before sending them into the projects to trick-or-treat.

Classified

Food
Home cooked vegetarian food from South Indian family available for dinner. Email ianindiancooking@hotmail.com with interestedmenus. Food will be delivered in packs at the Commons from 5-6pm weekdays.

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Joyce Tan
Arts and Entertainment Writer

This work of fiction revolves around the unresolved childhood of Christopher, a boy who, growing up in Shanghai in the early 1900's loses his parents and his home. This occurs when both his parents disappear, possibly kidnapped by proponents of the opium trade and he is shipped to England to be taken care of by an aunt. As an adult, Christopher becomes renowned as a leading detective of his time. He realises the importance of understanding the events of his own childhood and returns to war-time Shanghai to do just that. However, he is forced to come to terms with many truths, which he is seldom ready for. Partly to blame for the wistful tone of the book and the disjointed points he endures, is his overwhelming desire to hope.

Japanese born Ishiguro plays on this theme throughout the book: not just the narrator's personal hope, but the way a child's naive perception of the world changes as he grows up amidst hardship and animosity. He talks of nostalgia as a good thing that makes us renemember a world better, a world we want for our children.

Ishiguro's style is unique. As in Remains of the Day, a Booker Prize winner, Ishiguro manipulates the element of a partial first-person narrative to shed light on the events of the story from different points of view. It doesn't take much before we begin to question the memory and truthfulness of the narrator. But in that way, it is very human. He exploits the way in which the mind falls into objectiveness and how emotions influence the narrator's perception of events. Also characteristic of his novels is how memories fade or change over time and how nostalgia plays a role in forming our memories.

Compared to Remains of the Day, however, When We Were Orphans is faster-paced, and less British in its context and treatment. Still, if you dislike sentimental, unadulterated narratives, steer clear of this book. It may make you want to slap the narrator's head. Though it may be realistic in the way humans relate things, it can also be annoying.

I think a funny thing to do for Halloween would be to dress up as a gangster, go to class and pretend to hold your teacher up and make em do really hard problems that make no sense. Then when they get really scared and can't do the problems, you take off your costume and tell them you just wanted to see how they liked trying to solve problems they'd never seen before. Either you'll all have a good laugh and somebody will learn to be a better teacher or you'll get thrown in jail and slapped with assault charges. In either case, I'm sure somebody will think it's funny.

So my surprise is me is how the candy industry hasn't picked up on a lot of ways they could be making money. I mean, you see candy that imitates all kinds of everyday objects, including candy cigarettes, candy pacifiers, candy gummi bears, etc etc. It makes me wonder why candy companies don't make candy versions of drugs. They could sell pixie stick powder as candy cocaine, smarts as candy Ecstacy, and sugar coated peppermint leaves as weed. That way kids would have to pretend that they were addicted too and they would keep buying more candy. Man, what a great idea. If somebody doesn't send a letter in to the paper commending me for this brilliant idea, I'll be really surprised.

It's just me or do kids these days seem to have no originality. Everybody always does the same tricks on Halloween. They either throw eggs at peoples houses or toilet paper trees in front of their house. Where are all the creative people these days? I say kids should be more expressive. Somebody ought to fling Grape Jelly or Peanut Butter as a prank for change. Then somebody else could throw bread and you could all have a good laugh and a sandwich later when you get hungry.

Another cool thing to do on Halloween would be to make a trail of M&M's on the ground that lead to a dark alley and then beat up kids who wander into your trap and take their candy. Well, that wouldn't really be cool...more like a really sick cruel thing to do. Man why would you do something like it, it's just plain mean! You people are sick you hear me...SICK SICK SICK!
CROSSTECH PUZZLE CLUES:

ACROSS:
1. Produce offspring by reproduction
6. Able to be seen
7. Expose to radiation
10. Device to hold ship in place
11. Crazy, mad person
12. Large predatory insect that “prays”
14. Look closely
17. Place inside or into
19. Large dense growth of trees
20. Protective coloration
22. Shipwrecked person
23. Make known; disclose

DOWN:
1. List of animal’s ancestors
2. Double-hulled craft
3. Relating to Germanic peoples
4. Linked pair of small telescopes
5. Room with toilet
8. Shine light on
9. Single-celled microorganism without distinct nucleus
13. Selflessness; belief in acting for others’ good
15. Calculate roughly
16. Proudly contemptuous
18. Result; power to influence
21. Rest on surface of liquid

Solutions for last week’s puzzle:

Don’t get stuck out in the cold.
Pre-register for the Spring 2002 semester beginning Nov. 5th!

- Spring 2002 schedule of classes will be available online at www.enrollment.iit.edu beginning October 29, 2001.
- Online registration will begin on November 5, 2001 and will continue through January 29, 2002.
- Late registration fees begin on January 22, 2002.
- You may also check your billing information, classroom locations and your grades online.

Reminder: The university will be closed from 12/24/01 – 1/02/02. You may access all registration information and register for classes online during this period.
If you need any further information please contact Student Services at student.services@iit.edu or call us at (312) 567-3100.
**Saints send Hawks down in defeat**

**VIOLET KARP**
TechNews Writer

The Scarlet Hawk's first conference game was against the St. Francis Saints. Although the Hawks were defeated in four games, the match was a constant struggle between the two strong opponents.

Trailing in the first game, the Hawks refused to give the match up easily and fought back, but lost within a few points.

The same scenario occurred in the second game as well. The Hawks were down but managed to rally up enough points to tie the match with the Saints, but fell short of the victory.

Refusing to give up at 0-2, the Hawks came out stronger in the third game. The collective spirit of the whole team surged the Hawks to a phenomenal game, ending with Jackie Baine's downsball kill to win and end the third game. The Hawks played all the areas in the game of volleyball at the highest level. All team members were giving the Saints aggressive and strong serves. Leading the team in aces were Jackie Baine with 4 aces and Violette Karp with 6 aces.

Although the Saints offense was quick and strong, the Hawks middle blockers, Jacklyn Lange and Jackie Baine, managed to block up 4 blocks each. Mary Bauer was able to put down 7 kills and Allison Leitker led with 10 kills. Megan Bogwren's and Violette Karp's both had amazing defensive digs, which numbered in the double digits, along with some fabulous saves.

Even though the St. Francis Saints defeated the Scarlet Hawks in four games, they managed to fight for every point as a team and walked away from the game proud to have fought till the end.

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**CCAC Volleyball Standings (As of October 16th)**

<table>
<thead>
<tr>
<th>Team</th>
<th>Overall Record</th>
</tr>
</thead>
<tbody>
<tr>
<td>Olivet Nazarene</td>
<td>22-3</td>
</tr>
<tr>
<td>St. Francis</td>
<td>17-14</td>
</tr>
<tr>
<td>Trinity Christian</td>
<td>16-10</td>
</tr>
<tr>
<td>Robert Morris</td>
<td>12-21</td>
</tr>
<tr>
<td>Illinois Tech</td>
<td>10-9</td>
</tr>
<tr>
<td>St. Xavier</td>
<td>9-5</td>
</tr>
<tr>
<td>Kendall</td>
<td>9-6</td>
</tr>
<tr>
<td>Barat</td>
<td>6-6</td>
</tr>
<tr>
<td>Cardinal Stritch</td>
<td>5-20</td>
</tr>
<tr>
<td>Judson</td>
<td>4-15</td>
</tr>
<tr>
<td>Trinity International</td>
<td>0-1</td>
</tr>
</tbody>
</table>

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**Scarlet Hawks struggle against Trolls**

**VIOLET KARP**
TechNews Writer

The Scarlet Hawks have had a rough start to their volleyball season so far. Along with having a short roster, the team has suffered injury after injury, forcing new and unfamiliar lineups.

After a strong battle against the Saint Francis Saints last Friday, October 5th which ended in a four game loss, the Scarlet Hawks faced the Trinity Christian Trolls this past Tuesday, October 9.

Once again the Hawks were forced to change the lineup because senior, Jackie Baine, was out due to a back injury, which left Mary Bauer and Allison Leitker playing the middle position. Although the Trolls had an advantage height-wise, the Hawks still managed to keep the game close. Both Mary Bauer and Violette Karp led the Hawks with 7 kills each and Megan Bogwren and Amy Kephart headed the Scarlet Hawks with 3 aces each.

Even though the Scarlet Hawks lost to the Trinity Christian Trolls in three games, the Hawks will be heading into the Olivet Nazarene Tournament on the upcoming weekend (October 12-13) with a 9-6 record to play against their strongest opponents yet.

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**Hawks race at Benedictine**

**LAUREN KAETZ**
TechNews Writer

Illinois Tech cross-country runners, along with twenty-seven other teams faced a cold and muddy race Friday afternoon at Benedictine University in Lisle, Illinois. Despite the slippery course, partially flooded in spots, the Hawks took the challenge and raced well, most runners reaching races even faster than last week's.


There were one hundred sixty-eight finishers in the men's 5k race finishing with times between 23:48 and 30:17.

First for Illinois Tech was Matt Rodrigues with 118th place at 30:17. Following him at 131st place was Hussain Chahatraawi with a time of 31:28, then Aaron Graham at 150th with a time of 34:32, Lance Pickens at 154th and a time of 34:50, Matt Cerney 160th at 35:28 and Ken Baker at 166th place with a time of 37:42.

---

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